# Ames Public Library Board of Trustees Agenda - January 16, 2020 <br> Dale H. Ross Board Room, 515 Douglas Avenue 

Call to Order 7:00 p.m.

## Consent Agenda (Action Item)

(All items listed under the consent agenda will be enacted by one motion. There will be no separate discussion of these items unless a request is made prior to the time the Board votes.)

1) Resolution approving donations
2) Motion approving minutes of the regular meeting December 19, 2019
3) Motion approving payment of claims 12/1/19-12/31/19

## Public Forum

Members of the public who wish to address the Board will be given the opportunity at this time.
(Please complete a blue card and hand it to the recording secretary.)

## Financial Reports

4) FY20 Budget Amendments and FY21 Budget Request
5) $2^{\text {nd }}$ Quarter Fiscal Reports

## Activity Reports

6) Director Evaluation Committee
7) Assistant City Manager - Schildroth
8) Administration - Schofer
9) APLFF - Barchman/Myers

## Board Education

10) Strategic Planning - Community Engagement - Klein-Hewett

Policy Review
11) Programs Policy

## Trustee Comments

## Adjournment

## Donations

## BOARD OF TRUSTEES AMES PUBLIC LIBRARY <br> JANUARY 16, 2020

Be it resolved that the Board of Trustees, Ames Public Library, accepts the following donations:

1) From Ames Pride for library programming $\$ 500.00$
2) From Anonymous patron in appreciation for service. . $\$ 5.00$
3) From Collegiate United Methodist Church and Wesley Foundation for library programming $\$ 500.00$
4) From Iowa State University for library programming .................................. $\$ 500.00$
5) From Roberta Twedt \$150.00
6) In memory of Carol Greiner from Leo and Betty Runge $\$ 25.00$
7) In memory of Gayle Huey from the Wednesday Book Club and Travel Society for a book club set
$\$ 180.00$

# Ames Public Library Board of Trustees Minutes of the Regular Meeting December 19, 2019 

The Ames Public Library (APL) Board of Trustees met in regular session on Thursday, December 19, 2019, in the Dale H. Ross Board Room, with Butler, Kluesner, Myers, and Raman in attendance. Briese was in attendance via conference phone. Barchman, Glatz, Looft, and Marshall were excused. Director Schofer and Adult Services Librarian Brown were also in attendance.

Call to Order: President Kluesner called the meeting to order at 7:00 p.m.

## Consent Agenda:

President Kluesner pulled the Minutes of the regular meeting of November 21, 2019 from the consent agenda.

## Moved by Myers, seconded by Raman, to approve the remaining consent agenda items as follows:

1. Resolution approving donation:
A. In memory of Dave Gostele from

- Mark and Kim Aarsvold $\$ 25.00$
- Anonymous $\$ 20.00$
- Clayton and Barbara Armstrong $\$ 20.00$

3. Payment of the claims $10 / 1 / 19-10 / 31 / 19$

Vote on Motion: 5-0. Approved unanimously. Resolution No. 2019-L028 adopted.

The Board discussed the request from Glatz to correct the minutes adding the word "Community" in the APLFF report to correctly reflect the Story County Community Foundation.

Moved by Raman, seconded by Myers to approve the November 21, 2019 minutes as amended. Vote on Motion: 5-0. Approved unanimously.

## Public Forum: None

Financial Reports: Director Schofer reviewed the budget narratives, highlighting the increase in electronic resources, Youth Services staff hours, and change in Resource Services staff. She has a budget meeting with the City Manager on January 8, with a Budget and Finance Committee meeting the same afternoon, and will be presenting the budget to City Council on February 4.

## Activity Reports:

Assistant City Manager Schildroth was not present.

Administrative Staff Report: Schofer gave a brief report to the Board.

- Customer Account Services Library Assistant Hernstandt retired after 25 years of service. Her retirement party was held on December 16 with December 18 being her last day.
- City Council approved our FTE request that changed two Youth Services Library Assistant positions from half-time to three-quarter time at their November 26, 2019 meeting. We are in the process of advertising for the open Youth Service position as well as the opening in Customer Account Services.
- Schofer is looking at having a position re-evaluated. Human Resources will review the job description and determine if it should be moved to a higher pay grade.
- Youth Services had Santa visit today with different crafts and activities going on.
- The December Page One has a new look to page one, more magazine like, and features a lot of the upcoming programs.
- The Strategic Planning process is going well.
- We are doing tweaks to the survey after receiving feedback from ISU Statcom and Customer Account Service Manger Briseno's mom who is a professional analyst. Once it is finished it will be sent out.
- There has been great work happening with the Data Team pulling groups of active library users, users that have been blocked or lapsed, and looking at a Cyride survey who had people who selfidentified as less than proficient at English. They have met with someone who does English as a Second Language at schools, and are trying to find who isn't using the library. We plan to take the book mobile to those areas not using the library in hopes of introducing all the things the library has to offer and to obtain information from those not currently using the library.
- The Community Engagement Team is also moving along. They did get dates set to have focus groups. There are groups for Arts and Culture, Educators, Service Providers, and Small Business, as well as one for Inclusive Communities.
- The Board/Staff/Volunteer Engagement Team is posting questions on boards around the building getting staff input on various items. The Board Engagement focus group is being planned for February 6 and will include members from both the Ames Public Library Board and the Ames Public Library Friends Foundation Board.
- Ocken will be working on the marketing pieces for the Strategic Plan.
- Yesterday Schofer provided a library tour with new Council Person Junck, Mayor Haila, and City Manager Schainker. They are interested in sustainability and very engaged. Schofer ended the tour with a recent story about a library user who will be 88 yrs. old on December 16 that uses the library for Genealogy research. He recently was in contact with
the library and commented about his upcoming birthday. The staff person decided to send the gentlemen a birthday card that resulted in the person making a generous donation to the library in response.
- The Director Evaluation Committee met and reached out to the Assistant City Manager Schildroth to ensure that asking for feedback from Schofer's direct reports was not in violation of any Human Resource policies. The Committee will be completing this evaluation and will be doing another evaluation in a couple months to have Schofer on the regular schedule. Secretary Johannes will assist with survey preparation and emailing it to the appropriate persons. Schofer did prepare goals for the Director's Evaluation Committee.

APLFF Report: Myers reported that Schofer shared information with the Ames Public Library Friends Foundation Board about the Black Arts and Music Festival scheduled for February 8-9, 2020. APLFF funding makes programs like this possible.

They have talked a lot about the budget. They are starting a new initiative for people who haven't donated before, but by and large they are financially in a good place.

The APLFF Finance Committee gave a presentation about where the money goes including the difference between restricted versus non-restricted donations. They are looking at going to a drop box and obtaining a credit card for APLFF needs.

Board Education: Adult Services Librarian Brown gave an informative presentation about Diversity and Inclusion. She has taken the lead on the Black Arts and Music Festival, is part of the City of Ames Diversity and Inclusion Team, and attended a recent Diversity and Inclusion Symposium.

The Black Arts and Music Festival is a celebration of African and African American art and performance. This is being planned in partnerships with lowa State University (ISU), City of Ames, Ames Branch of the National Association for the Advancement of Colored People (NAACP), and the Ames Community Arts Council. This illustrates the Library's commitment to inclusive programs focused on underrepresented members of our community. The Black Arts and Music Festival will include a visual art exhibition the week proceeding and after the actual festival. The goals of the festival are to celebrate the talents of the visual and performer artists and strengthen our relationship with that community. Interested artists filled out an application which was reviewed by the Selection Committee to ensure it fit the groups' goals. The Selection Committee just notified 13 finalists including spoken word artists, dancers, youth entries, and musicians from Ames and Central lowa. Performances will be held in the auditorium with workshops including artist demos and exhibits in various locations in the library. Artists are being allowed to sell their works.

The City of Ames Diversity and Inclusion Team is new, holding their initial meeting in May of 2019. The team is made up of ten active members (full and part-time employees) from across the different City departments. They will be acting act as a tool
for Human Resources and fostering work environments. They have six primary goals including creating a working definition of inclusion and diversity, doing a swat analysis for the City, building and improving city perspective and promoting best practices polices that are supporting with Excellence Through People (ETP), providing training, increasing knowledge and skills in this area, and recommending best practices to recruit and retain employees. So far they have created the definitions. They meet monthly and are still trying to figure out the best way to approach achieving their goals.

Brown also recently attended the symposium with Briseno and Schofer on Diversity and Inclusion. This symposium covered practical strategies and several breakout sessions related.

## Trustee Comments:

- Raman appreciated being better informed
- Butler commented that everyone is so busy and works so hard. It is great to be a part of it.
- Myers thanked Schofer and Brown for all of their work.
- Briese stated that he appreciates everyone and finds the Data Team GIS work very interesting.
- Kluesner thanked the Director Evaluation Committee for their work as well as the Board that was present and all the staff.


## Adjournment:

Moved by Myers, seconded by Butler, to adjourn at 8:08 pm. Vote on Motion: 5-0. Motion approved unanimously.

The next regular meeting will be on Thursday, January 16, 2020, at 7:00 p.m., in the Dale H. Ross Board Room, Ames Public Library, 515 Douglas Avenue.

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## Library Claims <br> December 1, 2019 - December 31, 2019

| Administration |  |  |
| :--- | :--- | ---: |
| PAYROLL SUMMARY | PERMANENT SALARIES/WAGES | $42,046.82$ |
| PAYROLL SUMMARY | TEMPORARY SALARIES/WAGES | 828 |
| PAYROLL SUMMARY | DENTAL INSURANCE | 426.06 |
| PAYROLL SUMMARY | IPERS DISABILITY | 138.52 |
| PAYROLL SUMMARY | LIFE INSURANCE | 74.25 |
| PAYROLL SUMMARY | HEALTH INSURANCE | $7,584.10$ |
| PAYROLL SUMMARY | MEDICARE FICA | 609.91 |
| PAYROLL SUMMARY | FICA | $2,607.86$ |
| PAYROLL SUMMARY | IPERS | $4,047.39$ |
| PAYROLL SUMMARY | WORKERS COMPENSATION | 145.91 |
| NOV 2O19 PRINTING CHRGS | PRINT SHOP SERVICES | 24 |
| NOV LONG DISTANCE CHARGES | CITY LONG DISTANCE | 2.09 |
| OCT 2O19 EQUIPMENT CHRGS | FLEET MAINTENANCE | 420 |
| OCT 2O19 EQUIPMENT CHRGS | FLEET REPLACEMENT | $2,219.00$ |
| ENVISIONWARE INC | OUTSIDE PROFESSIONAL SVCS | 300 |
| ONESOURCE | OUTSIDE PROFESSIONAL SVCS | 400 |
| PITNEYBOW NEW MACHINE CHG | POSTAGE/FREIGHT | 2.66 |
| POSTAGE CHARGES | POSTAGE/FREIGHT | 3.2 |
| BANK OF AMERICA | TRAVEL/MEETINGS | 17.98 |
| BOHLKE, SARAH | TRAVEL/MEETINGS | 109.14 |
| AMES CHAMBER OF COMMERCE | TRAINING | 100 |
| BANK OF AMERICA | TRAINING | 290 |
| AMES CHAMBER OF COMMERCE | DUES/MEMBERSHIPS | 563.2 |
| AMES CONVENTION \& VISITOR | DUES/MEMBERSHIPS | 150 |
| CITY OF AMES UTILITIES | ELECTRIC SERVICE | $5,518.91$ |
| CENTURYLINK | OUTSIDE PHONE SERVICE | 257.75 |
| VERIZON WIRELESS | OUTSIDE PHONE SERVICE | 189.84 |
| IA COMMUNICATIONS NETWORK | OUTSIDE PHONE SERVICE | 978 |
| CITY OF AMES UTILITIES | WATER/SANITARY SEWER | 433.64 |
| CHITTY GARBAGE SERVICE IN | WASTE DISPOSAL | 190.89 |
| ALLIANT ENERGY/IPL | OFFICE SUPPLIES | 943.1 |
| CENT IA DISTRIBUTING INC | NATURAL GAS | 105 |
| WALDINGER CORPORATION | EQUIPMENT REPAIRS | 206 |
| AUTOMATIC DOOR GROUP INC | EQUIPMENT REPAIRS | 582.55 |
| BANK OF AMERICA | EQUIPMENT REPAIRS | 349.97 |
| XEROX CORPORATION | TECHNOLOGY MAINT/SUPPORT | $1,423.97$ |
| ABM JANITORIAL NORTH CENT | RENTALS/LEASES | $7,087.95$ |
| LAWNPRO | NON-CITY SERVICE | $1,687.50$ |
| CITY LAUNDERING COMPANY | NON-CITY SERVICE | 180.1 |
| CH ISSUES | NON-CITY SERVICE | 18.33 |
| BANK OF AMERICA | OFFICE SUPPLIES | 129.8 |
| OFFICE SUPPLIES | 203 |  |

## Library Claims <br> December 1, 2019 - December 31, 2019

| BANK OF AMERICA | AG/HORT SUPPLIES |  | 28.76 |
| :---: | :---: | :---: | :---: |
| CENT IA DISTRIBUTING INC | CLEANING SUPPLIES |  | 1,259.90 |
| BANK OF AMERICA | CLEANING SUPPLIES |  | 142.3 |
| 1000 BULBS | EQUIPMENT PARTS/SUPPLIES |  | 58.79 |
| BANK OF AMERICA | FOOD |  | 232.47 |
|  | Total Administration | \$ | 85,235.05 |
| Resource Services |  |  |  |
| PAYROLL SUMMARY | PERMANENT SALARIES/WAGES |  | 24,385.22 |
| PAYROLL SUMMARY | DENTAL INSURANCE |  | 256.24 |
| PAYROLL SUMMARY | IPERS DISABILITY |  | 114.38 |
| PAYROLL SUMMARY | LIFE INSURANCE |  | 57.76 |
| PAYROLL SUMMARY | HEALTH INSURANCE |  | 4,818.18 |
| PAYROLL SUMMARY | MEDICARE FICA |  | 328.35 |
| PAYROLL SUMMARY | FICA |  | 1,404.02 |
| PAYROLL SUMMARY | IPERS |  | 2,301.96 |
| PAYROLL SUMMARY | WORKERS COMPENSATION |  | 29.26 |
| NOV LONG DISTANCE CHARGES | CITY LONG DISTANCE |  | 0.63 |
| AMES CHAMBER OF COMMERCE | TRAINING |  | 100 |
| BAKER \& TAYLOR INC | EQUIPMENT PARTS/SUPPLIES |  | 443.72 |
| CRYSTAL CLEAR WATER | EQUIPMENT PARTS/SUPPLIES |  | 24 |
| DEMCO INC | EQUIPMENT PARTS/SUPPLIES |  | 1,185.56 |
| OFFICE DEPOT INC | EQUIPMENT PARTS/SUPPLIES |  | 11.99 |
| MIDWEST TAPE | EQUIPMENT PARTS/SUPPLIES |  | 93.25 |
| BANK OF AMERICA | EQUIPMENT PARTS/SUPPLIES |  | 642.76 |
| MIDWEST TAPE | ELECTRONIC COLLECTION |  | 5,665.32 |
| OVERDRIVE | ELECTRONIC COLLECTION |  | 2,351.15 |
| DES MOINES REGISTER | PERIODICALS |  | 151.43 |
| BAKER \& TAYLOR INC | YOUTH COLLECTION |  | 2,378.22 |
| INGRAM LIBRARY SERVICES | YOUTH COLLECTION |  | 359.49 |
| AMAZON | YOUTH COLLECTION |  | 444.49 |
| MIDWEST TAPE | YOUTH COLLECTION |  | 106.42 |
| BANK OF AMERICA | YOUTH COLLECTION |  | 379 |
| BOOK FARM INC | YOUTH COLLECTION |  | 35.9 |
| RECORDED BOOKS LLC | AUDIO-VISUAL COLLECTION |  | 160.75 |
| AMAZON | AUDIO-VISUAL COLLECTION |  | 137.5 |
| MIDWEST TAPE | AUDIO-VISUAL COLLECTION |  | 4,506.66 |
| BANK OF AMERICA | AUDIO-VISUAL COLLECTION |  | 26.99 |
| BAKER \& TAYLOR INC | ADULT PRINT COLLECTION |  | 7,062.61 |
| INGRAM LIBRARY SERVICES | ADULT PRINT COLLECTION |  | 551.89 |
| SAGE PUBLICATIONS INC | ADULT PRINT COLLECTION |  | 360 |
| AMAZON | ADULT PRINT COLLECTION |  | 860.99 |
| BANK OF AMERICA | ADULT PRINT COLLECTION |  | 269.41 |
| ACCOUNTING RESEARCH \& ANA | ADULT PRINT COLLECTION |  | 430 |
|  | Total Resource Services | \$ | 62,435.50 |

## Library Claims <br> December 1, 2019 - December 31, 2019

| Youth Services |  |  |
| :---: | :---: | :---: |
| PAYROLL SUMMARY | PERMANENT SALARIES/WAGES | 37,059.45 |
| PAYROLL SUMMARY | TEMPORARY SALARIES/WAGES | 1,428.00 |
| PAYROLL SUMMARY | DENTAL INSURANCE | 345.76 |
| PAYROLL SUMMARY | IPERS DISABILITY | 186.12 |
| PAYROLL SUMMARY | LIFE INSURANCE | 79.78 |
| PAYROLL SUMMARY | HEALTH INSURANCE | 5,679.40 |
| PAYROLL SUMMARY | MEDICARE FICA | 536.74 |
| PAYROLL SUMMARY | FICA | 2,294.97 |
| PAYROLL SUMMARY | IPERS | 3,633.24 |
| PAYROLL SUMMARY | WORKERS COMPENSATION | 69.03 |
| NOV 2019 PRINTING CHRGS | PRINT SHOP SERVICES | 7.9 |
| NOV LONG DISTANCE CHARGES | CITY LONG DISTANCE | 1.06 |
| POHLMAN, JOHN | OUTSIDE PROFESSIONAL SVCS | 75 |
| POSTAGE CHARGES | POSTAGE/FREIGHT | 0.46 |
| BANK OF AMERICA | TRAVEL/MEETINGS | 70 |
| JERRI HEID | OFFICE SUPPLIES | -110.12 |
| BANK OF AMERICA | OFFICE SUPPLIES | 184.63 |
| S \& S WORLDWIDE INC | OFFICE SUPPLIES | 81.71 |
| JERRI HEID | FOOD | 110.12 |
| BANK OF AMERICA | FOOD | 136.16 |
|  | Total Youth Services | \$ 51,869.41 |
| Adult Services |  |  |
| PAYROLL SUMMARY | PERMANENT SALARIES/WAGES | 35,067.44 |
| PAYROLL SUMMARY | DENTAL INSURANCE | 218.56 |
| PAYROLL SUMMARY | IPERS DISABILITY | 110.11 |
| PAYROLL SUMMARY | LIFE INSURANCE | 77.02 |
| PAYROLL SUMMARY | HEALTH INSURANCE | 3,679.18 |
| PAYROLL SUMMARY | MEDICARE FICA | 498.07 |
| PAYROLL SUMMARY | FICA | 2,129.63 |
| PAYROLL SUMMARY | IPERS | 3,310.38 |
| PAYROLL SUMMARY | WORKERS COMPENSATION | 42.1 |
| NOV LONG DISTANCE CHARGES | CITY LONG DISTANCE | 6.56 |
| BANK OF AMERICA | OUTSIDE PROFESSIONAL SVCS | 12.83 |
| POSTAGE CHARGES | POSTAGE/FREIGHT | 3.21 |
| WILSON, ASHLEY | TRAVEL/MEETINGS | 42.84 |
| AMES CHAMBER OF COMMERCE | TRAINING | 100 |
| ONESOURCE | RECRUITING COSTS | 35 |
|  | Total Adult Services | \$ 45,332.93 |
| Customer Account Services |  |  |
| PAYROLL SUMMARY | PERMANENT SALARIES/WAGES | 43,583.61 |
| PAYROLL SUMMARY | TEMPORARY SALARIES/WAGES | 10,822.55 |
| PAYROLL SUMMARY | PAYROLL ADJUSTMENT | 8.18 |
| PAYROLL SUMMARY | DENTAL INSURANCE | 287.54 |

## Library Claims <br> December 1, 2019 - December 31, 2019

| PAYROLL SUMMARY | IPERS DISABILITY | 224.53 |
| :---: | :---: | :---: |
| PAYROLL SUMMARY | LIFE INSURANCE | 107.29 |
| PAYROLL SUMMARY | HEALTH INSURANCE | 4,654.40 |
| PAYROLL SUMMARY | MEDICARE FICA | 765.9 |
| PAYROLL SUMMARY | FICA | 3,274.92 |
| PAYROLL SUMMARY | IPERS | 5,135.97 |
| PAYROLL SUMMARY | WORKERS COMPENSATION | 139.94 |
| NOV LONG DISTANCE CHARGES | CITY LONG DISTANCE | 12.12 |
| AUTOMATED MERCHANT SYSTEM | OUTSIDE PROFESSIONAL SVCS | 312.01 |
| BANK OF AMERICA | POSTAGE/FREIGHT | 11.95 |
| POSTAGE CHARGES | POSTAGE/FREIGHT | 3,488.99 |
| FRIEDRICH, KATIE | TRAVEL/MEETINGS | 11.93 |
| VACLAV, CONNIE | TRAVEL/MEETINGS | 12.24 |
| UNIQUE MANAGEMENT SERVICE | NON-CITY SERVICE | 214.8 |
| DES MOINES STAMP MFG | OFFICE SUPPLIES | 15.5 |
| OFFICE DEPOT INC | OFFICE SUPPLIES | 74.52 |
| AMI'S CAKES | FOOD | 200 |
| BANK OF AMERICA | SPECIAL PROJECT SUPPLIES | 231.89 |
|  | Total Customer Account Services | \$ 73,590.78 |
|  | Grand Total: | \$ 318,463.67 |
|  |  |  |
| Roger Kluesner, President | Joanne Marshall, Secretary | Date |

Background: Adjustments to the current year's budget (fiscal year 2019/20 or FY20) and initial requests for next year (FY21) were requested of all City departments by November 13. Representatives of Library staff met with the City's Finance Director, Budget Officer, and Assistant City Manager on November 21, 2019 to review the initial entries and make requests for additional funding that might be available. Our budget requests were reviewed by City Manager Schainker at another meeting on January 8, 2020. Our presentation to the City Council is February 4, 2020.

At present, the Library has money in four city funds:

- The General Fund (010) - Revenue comes from taxes, as well as fines, fees and cityauthorized charges. Funds are allocated year by year by the City Council and are generally only carried over, when requested, for completion of major capital projects.
- The Ames Public Library Friends Foundation (APLFF) Fund (239) - Revenue comes from donations made to APL by APLFF, based on the Library Board's request for funds and donor intent, and interest earned on the amount held by the City. All funds remaining at the end of each fiscal year are retained, but should be included in the budget if they are to be spent
- The Future Needs Fund (240) - Established in January 2018 with unrestricted bequest funds that had been accumulated over many years, unspent bequest funds that had been dedicated by Library Board action and/or donor request for the building project, and an unrestricted bequest received in 2016. These funds carry over from year to year and earn interest. When a need is identified, expenditure will require Board action and inclusion in the budget.
- The Donations Fund (241) - Revenue comes from donations made directly to the Library (sometimes in memory of a loved one, in honor of someone, in appreciation for services, or the like) and from various grants awarded to the Library. The fund balance carries over at the end of each fiscal year.

Notes on the General Fund:

- Revenue is relatively stable. Income appears to be gradually decreasing from the State, but increasing from Story County.
- The FY20 budget amendments include:
- Adjustments to Personal Services and Employee Benefit due to the retirement of long-term staff and the addition of .5 FTE's in Youth Services.
- Money was added to Outside Printing and Special Projects Supplies for Strategic Planning needs
- Actual relocation costs for the new Director and money to perform background checks on volunteers was added to the Administration Recruiting line
- Technology Maintenance \& Support was increased to account for all of our contracts and software licenses and renewals
- Administration Structural Repairs, Administration Equipment Repairs, Administration Structural Materials, and Administration Equipment Parts and Supplies were increased to cover actual and expected repairs to the building and equipment
- Electronic Collections were increased significantly to account for all of our electronic resources, this including moving some items from other collection funding sources
- Audio-Visual Collection and Adult Print Collection both decreased moving some items to the correct funding source
- The requested budget amendments, if approved, would result in a decrease from $\$ 4,620,475$ to $\$ 4,616,248$.
- FY21 Budget notes:
- Items were budgeted based on current and projected needs with little to no increases to most funding lines.
- Across the workgroups, a three percent increase is figured for salaries.
- A two percent increase for outside contracts and technology maintenance and support was estimated as we continue to see a slight increase in costs each year.
- Collection materials were increased to account for the continued use of electronic resources.
- The requested budget, if approved, would be $\$ 4,496,951$ which is a $4.5 \%$ increase.

Requested Action: Administration recommends that the Board of Trustees approve the initial FY20 Budget Adjustments and FY21 Requests.

# Operating Budget - FY20 Adjustments and FY21 Requests 

## BOARD OF TRUSTEES <br> AMES PUBLIC LIBRARY

JANUARY 16, 2020

Be it resolved that the Board of Trustees, Ames Public Library, approves adjustments to the operating budget for fiscal year 2019/20 and requests for fiscal year 2020/21 as presented/amended.



2019/20 Ames Public Library General Fund Expenditure Comparisons
November 30, 2019
5 month $=42 \%$

|  | Year-to-Year Expenditure Comparisons |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { YTD } \\ 2018 / 19 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { YTD } \\ 2019 / 20 \end{gathered}$ |  | $\begin{aligned} & \text { \% Change } \\ & \text { from 2018/19 } \end{aligned}$ |
| Totals by Category: |  |  |  |  |  |
| Personnel Services | \$ | 977,617 | \$ | 1,017,922 | 4.1\% |
| Employee Benefits |  | 320,545 |  | 323,958 | 1.1\% |
| Internal Services |  | 12,431 |  | 8,153 | -34.4\% |
| Contractual |  | 244,871 |  | 273,672 | 11.8\% |
| Commodities |  | 30,956 |  | 26,898 | -13.1\% |
| Collection |  | 231,966 |  | 257,006 | 10.8\% |
| Other |  | 189 |  | 185 | -1.9\% |
| Capital over 5,000 |  | 13,590 |  | - |  |
| Total | \$ | 1,832,164 | \$ | 1,907,794 | 4.1\% |


| YTD | YTD | \% Change |
| :---: | :---: | :---: |
| $2018 / 19$ | $2019 / 20$ | from 2017/18 |

Totals by Division:
Administration
Resource Services
Youth Services
Adult Services
Customer Account Services Grand Total

| $\$$ | 540,549 | $\$$ | 538,528 |
| ---: | ---: | ---: | ---: |
| 427,354 |  | 467,860 | $-0.4 \%$ |
| 269,885 |  | 271,207 | $9.5 \%$ |
| 242,776 | 254,065 | $0.5 \%$ |  |
|  | 351,600 | 376,135 | $4.6 \%$ |
|  | $1,832,164$ | $1,907,794$ | $7.0 \%$ |

Expense-Budget Comparisons
$\left.\begin{array}{rrrrr}\hline & & & & \\ \text { YTD } \\ \text { 2019/20 }\end{array} \quad \begin{array}{c}\text { Budget* } \\ 2019 / 20\end{array} \begin{array}{c}\text { \% of Total } \\ \text { Budget Spent }\end{array}\right]$

|  | $\begin{gathered} \text { YTD } \\ 2019 / 20 \\ \hline \end{gathered}$ |  | Budget* $2019 / 20$ | Division \% of Grand Total |
| :---: | :---: | :---: | :---: | :---: |
| \$ | 538,528 | \$ | 1,366,160 | 28.23\% |
|  | 467,860 |  | 995,014 | 24.52\% |
|  | 271,207 |  | 699,112 | 14.22\% |
|  | 254,065 |  | 621,540 | 13.32\% |
|  | 376,135 |  | 938,649 | 19.72\% |
|  | 1,907,794 |  | 4,620,475 | 100.00\% |

* Adjusted Budget



| Ames Public Library Donations Report |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| November 30, 2019 |  |  |  |  |  |
| FY2019/20 |  |  |  |  |  |
|  | Fund 238 | Fund 239 | Fund 241 | Fund 240 |  |
|  | Direct | Friends | Donations | Future |  |
|  | State Aid | Foundation | \& Grants | Needs | Total |
|  |  |  |  |  |  |
| Fund balance - 06/30/19 | \$ - | \$ 86,612 | \$ 63,623 | \$ 185,809 | 336,044 |
|  |  |  |  |  |  |
| Revenues: |  |  |  |  |  |
| Interest revenue | 18 | 1,092 | 537 | 1,625 | 3,273 |
| Direct state aid | - |  | - |  | - |
| General Donations |  |  | 2,596 |  | 2,596 |
| Project Smiles Donations |  |  | 1,202 |  | 1,202 |
| Misc Revenue |  |  | - |  | - |
| Friends Foundation |  | 76,745 |  |  | 76,745 |
| Small Talk Grant |  | 6,104 | - |  | 6,104 |
| Large-Print Book Bequest |  | - |  |  | - |
| Harrison Barnes Reading Academy |  |  | - |  |  |
| Merchandise Sales |  | 110 |  |  | 110 |
| Total revenues | 18 | 84,050 | 4,335 | 1,625 | 90,029 |
|  |  |  |  |  |  |
| Expenditures: |  |  |  |  |  |
| Administration: |  |  |  |  |  |
| Minor Office Equipment |  |  | - |  | - |
| Personal Services/Interns | - | - |  |  | - |
| Printing/Graphics | - | 387 |  |  | 387 |
| Food | - |  | - |  |  |
| Office Supplies | - | 413 |  |  | 413 |
| Outside Professional Services | - | 836 |  |  | 836 |
| Minor Computer Equipment | - | - |  |  | - |
| Special Project Supplies | - | 2,377 | - |  | 2,377 |
| Resource Services: |  |  |  |  |  |
| Collection administration/Interns | - |  |  |  | - |
| Electronic Collection Service | - | - | - |  | - |
| Periodicals | - |  |  |  | - |
| Juvenile | - | 2,455 | 1,000 |  | 3,455 |
| Audio-visual collection | - | - |  |  | - |
| Adult collection | - | 4,716 | - |  | 4,716 |
| Computer Equip/Software | - | - |  |  | - |
| Youth Services: |  |  |  |  |  |
| Employee Benefits (Interns) | - | 292 |  |  | 292 |
| Outside Professional Services | - | 3,422 |  |  | 3,422 |
| Minor Office Equipment | - |  |  |  |  |
| Food | - | 1,472 | - |  | 1,472 |
| Juvenile Collection | - |  | - |  | - |
| Special Project Supplies | - | 2,513 | - |  | 2,513 |
| Adult Services: |  |  |  |  |  |
| Food | - | 30 |  |  | 30 |
| Printing/Graphics | - | - |  |  |  |
| Outside Professional Services | - | 3,275 | - |  | 3,275 |
| Special Project Supplies | - | 3,736 |  |  | 3,736 |
| Library Improvements: |  | - |  |  |  |
| Gilman, Smith \& Feinberg Bequests: |  |  |  |  |  |
| Juvenile Collection |  |  |  |  | - |
| Adult Collection |  |  |  |  | - |
| Small Talk Grant: |  | 10,009 |  |  | 10,009 |
| Books for Babies: | 88 |  | - |  | 88 |
| Project Smyles: |  | 10,251 | 70 |  | 10,321 |
| Harrison Barnes Reading Academy: |  |  | - |  | - |
| Large-Print Books Bequest: |  | 8,566 |  |  | 8,566 |
| Library Merchandise |  | - |  |  |  |
| Total expenses | 88 | 54,750 | 1,070 | - | 55,908 |
|  |  |  |  |  |  |
| Transfers between funds: |  |  |  |  |  |
| Donations/Future Needs Fund | - |  |  |  | - |
| Friends Foundation/Donations | - | - | - |  | - |
| Total transfers | - | - | - | - | - |
|  |  |  |  |  |  |
| Current fund balance | \$ (70) | \$ 115,912 | \$ 66,888 | \$ 187,434 | \$ 370,164 |
|  |  |  |  |  |  |
| Less: |  |  |  |  |  |
| Committed funds: |  |  |  |  |  |
| Encumbrances | - | 0 | 2,977 | - | 2,977 |
| Reserved principal* |  |  | 8,276 | - | 8,276 |
| Total committed funds |  | 0 | 11,253 | - | 11,253 |
| Balance available for expenditure |  |  |  |  |  |
|  | \$ (70) | 115,911 | 55,635 | 187,434 | \$ 358,911 |
|  | - | - | - |  | - |
|  |  |  |  |  |  |
| Notes: * Reserved principal consists of the \$1,000 Tommy Feinberg bequest, the \$5,276 Gilman bequest, and the \$2,000 |  |  |  |  |  |
| Smith bequest. Interest on the Feinberg and Gilman bequests is to be used for the youth collection; interest |  |  |  |  |  |
| earned on the Smith bequest is to be used to acquire large-print materials. |  |  |  |  |  |

Ames Public Library Circulation Statistics FY20 December 2019

| MATERIALS COMPARISONS | Adult Print | Adult Media | Adult Total | Juvenile <br> Print | Juvenile Media | Young Adult Print | Young Adult Media | Youth <br> Total |  | Physical Item Circ Total | E-audio | E-books | E-mag | E-Video | Virtual Circ Total | Grand Circ <br> Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Current Month | 20,491 | 14,639 | 35,130 | 33,472 | 8,583 | 4,063 | 177 | 46,295 | 1,088 | 82,513 | 3,538 | 6,813 | 810 | 1,145 | 12,306 | 94,819 |
| One Year Ago | 20,795 | 16,877 | 37,672 | 32,734 | 9,260 | 3,571 | 225 | 45,790 | 1,184 | 84,646 | 4,285 | 4,680 | 1,040 | 672 | 10,677 | 95,323 |
| Difference | -304 | -2,238 | -2,542 | 738 | -677 | 492 | -48 | 505 | -96 | -2,133 | -747 | 2,133 | -230 | 473 | 1,629 | -504 |
| \% Change | -1.5\% | -13.3\% | -6.7\% | 2.3\% | -7.3\% | 13.8\% | -21.3\% | 1.1\% | -8.1\% | -2.5\% | -17.4\% | 45.6\% | -22.1\% | 70.4\% | 15.3\% | -0.5\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Year to Date |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Current Year | 134,662 | 93,051 | 227,713 | 215,659 | 55,163 | 27,140 | 1,219 | 299,181 | 7,318 | 534,212 | 29,991 | 35,340 | 4,735 | 6,002 | 76,068 | 610,280 |
| One Year Ago | 116,222 | 88,454 | 204,676 | 177,250 | 53,012 | 22,820 | 1,137 | 254,219 | 6,122 | 465,017 | 21,923 | 23,358 | 3,003 | 2,607 | 50,891 | 515,908 |
| Difference | 18,440 | 4,597 | 23,037 | 38,409 | 2,151 | 4,320 | 82 | 44,962 | 1,196 | 69,195 | 8,068 | 11,982 | 1,732 | 3,395 | 25,177 | 94,372 |
| \% Change | 15.9\% | 5.2\% | 11.3\% | 21.7\% | 4.1\% | 18.9\% | 7.2\% | 17.7\% | 19.5\% | 14.9\% | 36.8\% | 51.3\% | 57.7\% | 130.2\% | 49.5\% | 18.3\% |


| LOCATION <br> COMPARISONS | Main Item <br> Total | BKM Item <br> Total | Physical <br> Item Circ <br> Total |
| :--- | ---: | ---: | ---: |
| Current Month | 79,573 | 2,940 | 82,513 |
| One Year Ago | 81,154 | 3,492 | 84,646 |
| Difference | $-1,581$ | -552 | $-2,133$ |
| \% Change | $-1.9 \%$ | $-15.8 \%$ | $-2.5 \%$ |
|  |  |  |  |
| Year to Date |  |  |  |
| Current Year | 510,955 | 23,257 | 534,212 |
| One Year Ago | 446,091 | 18,926 | 465,017 |
| Difference | 64,864 | 4,331 | 69,195 |
| \% Change | $14.5 \%$ | $22.9 \%$ | $14.9 \%$ |


| FY19-20 STATE REPORT CATEGORIES | Adult Books | Young Adult Books | Children's <br> Books | E Books | Video | Audio | E-Audio | Maga- <br> zines | E-mag | E-Video | All Other | Total - All <br> Formats |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Main Library | 19,858 | 3,941 | 31,365 | 6,813 | 18,230 | 4,620 | 3,538 | 527 | 810 | 1,145 | 1,032 | 91,879 |
| Bookmobile | 376 | 92 | 1,867 |  | 442 | 107 |  | 0 |  |  | 56 | 2,940 |
| Current Month | 20,234 | 4,033 | 33,232 | 6,813 | 18,672 | 4,727 | 3,538 | 527 | 810 | 1,145 | 1,088 | 94,819 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Main Library | 130,612 | 26,062 | 198,844 | 35,340 | 116,329 | 28,782 | 29,991 | 3,522 | 4,735 | 6,002 | 6,804 | 587,023 |
| Bookmobile | 2,459 | 894 | 15,055 |  | 3,395 | 927 |  | 13 |  |  | 514 | 23,257 |
| Year to Date | 133,071 | 26,956 | 213,899 | 35,340 | 119,724 | 29,709 | 29,991 | 3,535 | 4,735 | 6,002 | 7,318 | 610,280 |


| Description | Jul-19 | Aug-19 | Sep-19 | Oct-19 | Nov-19 | Dec-19 | Jan-20 | Feb-20 | Mar-20 | Apr-20 | May-20 | Jun-20 | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adult Fiction | 11,162 | 10,460 | 9,283 | 9,444 | 8,653 | 9,206 | 0 | 0 | 0 | 0 | 0 | 0 | 58,208 |
| Adult Graphic Novels | 826 | 825 | 564 | 523 | 519 | 638 | 0 | 0 | 0 | 0 | 0 | 0 | 3,895 |
| Adult Large Print | 1,150 | 1,232 | 1,155 | 1,244 | 1,060 | 1,098 | 0 | 0 | 0 | 0 | 0 | 0 | 6,939 |
| Adult Literacy-Non-Fiction | 3 | 6 | 5 | 6 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 24 |
| Adult Magazines | 554 | 511 | 469 | 449 | 459 | 410 | 0 | 0 | 0 | 0 | 0 | 0 | 2,852 |
| Adult Manga | 484 | 316 | 361 | 305 | 273 | 275 | 0 | 0 | 0 | 0 | 0 | 0 | 2,014 |
| Adult Non-Fiction | 9,179 | 8,914 | 8,434 | 8,271 | 7,939 | 8,062 | 0 | 0 | 0 | 0 | 0 | 0 | 50,799 |
| Adult Uncataloged Items | 711 | 821 | 789 | 659 | 718 | 785 | 0 | 0 | 0 | 0 | 0 | 0 | 4,483 |
| Book Club Collection | 564 | 532 | 525 | 432 | 493 | 469 | 0 | 0 | 0 | 0 | 0 | 0 | 3,015 |
| Subtotal Adult (Print) | 24,633 | 23,617 | 21,585 | 21,333 | 20,118 | 20,943 | 0 | 0 | 0 | 0 | 0 | 0 | 132,229 |
| Adult Audio Books | 1,519 | 1,527 | 1,499 | 1,428 | 1,273 | 1,342 | 0 | 0 | 0 | 0 | 0 | 0 | 8,588 |
| Adult DVDs + DVD TV series | 13,275 | 13,356 | 11,971 | 12,273 | 11,672 | 12,061 | 0 | 0 | 0 | 0 | 0 | 0 | 74,608 |
| Adult Music CDs | 1,268 | 1,207 | 1,376 | 1,455 | 1,488 | 1,596 | 0 | 0 | 0 | 0 | 0 | 0 | 8,390 |
| CD Language Sets | 58 | 55 | 45 | 43 | 32 | 42 | 0 | 0 | 0 | 0 | 0 | 0 | 275 |
| Subtotal Adult (Media) | 16,120 | 16,145 | 14,891 | 15,199 | 14,465 | 15,041 | 0 | 0 | 0 | 0 | 0 | 0 | 91,861 |
| TOTAL ADULT | 40,753 | 39,762 | 36,476 | 36,532 | 34,583 | 35,984 | 0 | 0 | 0 | 0 | 0 | 0 | 224,090 |
| Board Books | 1,953 | 2,201 | 1,965 | 2,107 | 1,882 | 1,652 | 0 | 0 | 0 | 0 | 0 | 0 | 11,760 |
| Easy Books | 8,526 | 8,503 | 8,879 | 9,712 | 7,880 | 6,491 | 0 | 0 | 0 | 0 | 0 | 0 | 49,991 |
| Easy Holiday Books | 605 | 717 | 1,148 | 1,161 | 1,290 | 1,928 | 0 | 0 | 0 | 0 | 0 | 0 | 6,849 |
| Easy to Read Fiction | 6,148 | 5,689 | 5,089 | 5,172 | 4,951 | 3,878 | 0 | 0 | 0 | 0 | 0 | 0 | 30,927 |
| Easy to Read Non-Fiction | 1,286 | 1,362 | 1,409 | 1,457 | 1,274 | 947 | 0 | 0 | 0 | 0 | 0 | 0 | 7,735 |
| Juvenile Big Books | 118 | 154 | 203 | 192 | 145 | 126 | 0 | 0 | 0 | 0 | 0 | 0 | 938 |
| Juvenile Braille Books | 0 | 0 | 7 | 6 | 1 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 18 |
| Juvenile Fiction | 9,457 | 8,087 | 6,923 | 6,677 | 6,275 | 5,911 | 0 | 0 | 0 | 0 | 0 | 0 | 43,330 |
| Juvenile Graphic Novels | 3,479 | 3,010 | 2,722 | 2,484 | 2,430 | 2,170 | 0 | 0 | 0 | 0 | 0 | 0 | 16,295 |
| Juvenile Large Print | 51 | 45 | 57 | 32 | 29 | 30 | 0 | 0 | 0 | 0 | 0 | 0 | 244 |
| Juvenile Leveled Reader | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Juvenile Magazines | 143 | 70 | 65 | 45 | 31 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 366 |
| Juvenile Non-Fiction | 4,752 | 4,973 | 4,980 | 4,993 | 4,907 | 4,275 | 0 | 0 | 0 | 0 | 0 | 0 | 28,880 |
| Juv Reference Collections | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Juvenile Uncataloged | 118 | 52 | 79 | 75 | 68 | 120 | 0 | 0 | 0 | 0 | 0 | 0 | 512 |
| Juvenile World Language | 176 | 228 | 237 | 330 | 233 | 158 | 0 | 0 | 0 | 0 | 0 | 0 | 1,362 |
| Parenting Collection | 182 | 203 | 259 | 222 | 199 | 170 | 0 | 0 | 0 | 0 | 0 | 0 | 1,235 |
| Parenting Magazine | 35 | 45 | 26 | 5 | 7 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 120 |
| Subtotal Children's (Print) | 37,030 | 35,339 | 34,049 | 34,670 | 31,602 | 27,875 | 0 | 0 | 0 | 0 | 0 | 0 | 200,565 |
| Young Adult Fiction | 3,256 | 2,711 | 2,373 | 2,349 | 2,302 | 2,515 | 0 | 0 | 0 | 0 | 0 | 0 | 15,506 |
| Young Adult Graphic Novels | 794 | 582 | 653 | 643 | 646 | 627 | 0 | 0 | 0 | 0 | 0 | 0 | 3,945 |
| Young Adult Large Print | 19 | 25 | 16 | 19 | 19 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 104 |
| Young Adult Magazines | 11 | 64 | 14 | 13 | 30 | 52 | 0 | 0 | 0 | 0 | 0 | 0 | 184 |
| Young Adult Manga | 1,213 | 1,083 | 718 | 924 | 780 | 729 | 0 | 0 | 0 | 0 | 0 | 0 | 5,447 |
| Young Adult Non-Fiction | 181 | 160 | 175 | 161 | 194 | 189 | 0 | 0 | 0 | 0 | 0 | 0 | 1,060 |
| Subtotal YA (Print) | 5,474 | 4,625 | 3,949 | 4,109 | 3,971 | 4,118 | 0 | 0 | 0 | 0 | 0 | 0 | 26,246 |
| Easy to Read Book + CD | 319 | 280 | 276 | 298 | 273 | 218 | 0 | 0 | 0 | 0 | 0 | 0 | 1,664 |
| Juvenile Audio Books | 930 | 820 | 576 | 704 | 636 | 524 | 0 | 0 | 0 | 0 | 0 | 0 | 4,190 |
| Juvenile Book + CD | 366 | 368 | 352 | 384 | 330 | 257 | 0 | 0 | 0 | 0 | 0 | 0 | 2,057 |
| Juvenile DVDs | 8,317 | 8,129 | 5,937 | 6,579 | 6,558 | 6,201 | 0 | 0 | 0 | 0 | 0 | 0 | 41,721 |
| Juvenile Music CDs | 476 | 395 | 400 | 409 | 417 | 327 | 0 | 0 | 0 | 0 | 0 | 0 | 2,424 |
| Subtotal Childrens (Media) | 10,408 | 9,992 | 7,541 | 8,374 | 8,214 | 7,527 | 0 | 0 | 0 | 0 | 0 | 0 | 52,056 |
| Young Adult Audio Books | 226 | 228 | 203 | 188 | 171 | 178 | 0 | 0 | 0 | 0 | 0 | 0 | 1,194 |
| Subtotal YA (Media) | 226 | 228 | 203 | 188 | 171 | 178 | 0 | 0 | 0 | 0 | 0 | 0 | 1,194 |
| TOTAL YOUTH | 53138 | 50184 | 45742 | 47341 | 43958 | 39698 | 0 | 0 | 0 | 0 | 0 | 0 | 280,061 |
| Adventure Passes | 78 | 65 | 50 | 41 | 36 | 30 |  |  |  |  |  |  | 300 |
| Hotspots | 59 | 46 | 46 | 52 | 35 | 33 | 0 | 0 | 0 | 0 | 0 | 0 | 271 |
| Launchpads | 139 | 121 | 115 | 111 | 107 | 91 | 0 | 0 | 0 | 0 | 0 | 0 | 684 |
| Video Games | 226 | 208 | 152 | 197 | 177 | 179 | 0 | 0 | 0 | 0 | 0 | 0 | 1,139 |
| Juvenile Educational Games | 204 | 269 | 229 | 259 | 226 | 196 | 0 | 0 | 0 | 0 | 0 | 0 | 1,383 |
| Youth Special Collections | 514 | 490 | 508 | 593 | 451 | 471 | 0 | 0 | 0 | 0 | 0 | 0 | 3,027 |
| TOTAL OTHER | 1,220 | 1,199 | 1,100 | 1,253 | 1,032 | 1,000 | 0 | 0 | 0 | 0 | 0 | 0 | 6,804 |
| GRAND TOTAL MATERIAL | 95,111 | 91,145 | 83,318 | 85,126 | 79,573 | 76,682 | 0 | 0 | 0 | 0 | 0 | 0 | 510,955 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Bridges Audio Books | 3,655 | 3,646 | 3,520 | 3,601 | 1,794 | 3,428 |  |  |  |  |  |  | 19,644 |
| Hoopla Audio Books | 1,622 | 1,518 | 1,416 | 1,601 | 1,531 | 1,414 |  |  |  |  |  |  | 9,102 |
| Hoopla Music | 229 | 211 | 172 | 199 | 213 | 221 |  |  |  |  |  |  | 1,245 |
| Subtotal Dwnld Audio | 5,506 | 5,375 | 5,108 | 5,401 | 3,538 | 5,063 | 0 | 0 | 0 | 0 | 0 | 0 | 29,991 |
| Bridges e-Books | 3,114 | 3,026 | 4,519 | 2,872 | 4,572 | 3,019 |  |  |  |  |  |  | 21,122 |
| Bridges Kindle e-Books | 1,830 | 1,751 | 1,723 | 1,642 | 1,602 | 1,867 |  |  |  |  |  |  | 10,415 |
| Hoopla Comics | 116 | 94 | 109 | 111 | 102 | 107 |  |  |  |  |  |  | 639 |
| Hoopla e-Books | 524 | 513 | 540 | 542 | 537 | 508 |  |  |  |  |  |  | 3,164 |
| Subtotal Dwnld e-Books | 5,584 | 5,384 | 6,891 | 5,167 | 6,813 | 5,501 | 0 | 0 | 0 | 0 | 0 | 0 | 35,340 |
| RBDigital e-magazines | 766 | 876 | 941 | 765 | 810 | 577 |  |  |  |  |  |  | 4,735 |
| Subtotal Dwnld e-Mag | 766 | 876 | 941 | 765 | 810 | 577 | 0 | 0 | 0 | 0 | 0 | 0 | 4,735 |
| Bridges Video | 4 | 5 | 4 | 3 | 0 | 0 |  |  |  |  |  |  | 16 |
| Hoopla Movies | 248 | 212 | 209 | 208 | 202 | 227 |  |  |  |  |  |  | 1,306 |
| Hoopla TV | 185 | 189 | 185 | 191 | 202 | 211 |  |  |  |  |  |  | 1,163 |
| Kanopy Films | 462 | 475 | 489 | 651 | 741 | 699 |  |  |  |  |  |  | 3,517 |
| Subtotal Dwnld Video | 899 | 881 | 887 | 1,053 | 1,145 | 1,137 | 0 | 0 | 0 | 0 | 0 | 0 | 6,002 |
| TOTAL DOWNLOADABLE | 12,755 | 12,516 | 13,827 | 12,386 | 12,306 | 12,278 | 0 | 0 | 0 | 0 | 0 | 0 | 76,068 |


| Description | Jul-19 | Aug-19 | Sep-19 | Oct-19 | Nov-19 | Dec-19 | Jan-20 | Feb-20 | Mar-20 | Apr-20 | May-20 | Jun-20 | FY20 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adult Fiction | 127 | 178 | 162 | 170 | 156 | 146 | 0 | 0 | 0 | 0 | 0 | 0 | 939 |
| Adult Graphic Novels | 6 | 12 | 6 | 12 | 4 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 47 |
| Adult Large Print | 20 | 18 | 18 | 26 | 20 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 109 |
| Adult Literacy-Non-Fiction | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Adult Magazines | 1 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 |
| Adult Manga | 3 | 6 | 16 | 9 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 37 |
| Adult Non-Fiction | 215 | 207 | 241 | 219 | 187 | 166 | 0 | 0 | 0 | 0 | 0 | 0 | 1,235 |
| Adult Uncataloged Items | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Book Club Collection | 8 | 10 | 12 | 16 | 6 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 62 |
| Subtotal Adult (Print) | 380 | 431 | 457 | 453 | 373 | 339 | 0 | 0 | 0 | 0 | 0 | 0 | 2,433 |
| Adult Audio Books | 17 | 12 | 11 | 18 | 15 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 82 |
| Adult DVDs | 139 | 130 | 151 | 268 | 138 | 138 | 0 | 0 | 0 | 0 | 0 | 0 | 964 |
| Adult Music CDs | 13 | 8 | 19 | 13 | 21 | 63 | 0 | 0 | 0 | 0 | 0 | 0 | 137 |
| CD Language Sets | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| Subtotal Adult (Media) | 176 | 150 | 181 | 299 | 174 | 210 | 0 | 0 | 0 | 0 | 0 | 0 | 1,190 |
| TOTAL (ADULT) | 556 | 581 | 638 | 752 | 547 | 549 | 0 | 0 | 0 | 0 | 0 | 0 | 3,623 |
| Board Books | 184 | 127 | 109 | 142 | 71 | 66 | 0 | 0 | 0 | 0 | 0 | 0 | 699 |
| Easy Books | 610 | 513 | 633 | 515 | 273 | 317 | 0 | 0 | 0 | 0 | 0 | 0 | 2,861 |
| Easy Holiday Books | 6 | 4 | 14 | 79 | 33 | 71 | 0 | 0 | 0 | 0 | 0 | 0 | 207 |
| Easy to Read Fiction | 798 | 715 | 713 | 761 | 458 | 418 | 0 | 0 | 0 | 0 | 0 | 0 | 3,863 |
| Easy to Read Non-Fiction | 29 | 32 | 34 | 33 | 24 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 167 |
| Juvenile Big Books | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Juvenile Braille Books | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Juvenile Fiction | 510 | 458 | 568 | 652 | 402 | 387 | 0 | 0 | 0 | 0 | 0 | 0 | 2,977 |
| Juvenile Graphic Novels | 441 | 374 | 464 | 525 | 332 | 245 | 0 | 0 | 0 | 0 | 0 | 0 | 2,381 |
| Juvenile Large Print | 3 | 2 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 9 |
| Juvenile Leveled Reader | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Juvenile Magazines | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 |
| Juvenile Non-Fiction | 286 | 347 | 370 | 387 | 270 | 194 | 0 | 0 | 0 | 0 | 0 | 0 | 1,854 |
| Juvenile Ref \& Office Coll | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Juvenile Uncataloged | 0 | 1 | 2 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 6 |
| Juvenile World Language | 0 | 16 | 12 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 |
| Parenting Collection | 5 | 4 | 5 | 12 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 30 |
| Parenting Magazine | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Project Smyles Literacy Bag | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Subtotal Children's (Print) | 2,872 | 2,602 | 2,926 | 3,107 | 1,870 | 1,717 | 0 | 0 | 0 | 0 | 0 | 0 | 15,094 |
| Young Adult Fiction | 80 | 84 | 102 | 143 | 70 | 70 | 0 | 0 | 0 | 0 | 0 | 0 | 549 |
| Young Adult Graphic Novels | 38 | 43 | 32 | 25 | 6 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 161 |
| Young Adult Large Print | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Young Adult Magazines | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Young Adult Manga | 33 | 23 | 29 | 20 | 12 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 121 |
| Young Adult Non-Fiction | 5 | 7 | 16 | 18 | 4 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 60 |
| Subtotal YA (Print) | 156 | 157 | 180 | 208 | 92 | 101 | 0 | 0 | 0 | 0 | 0 | 0 | 894 |
| Easy to Read Book + CD | 33 | 25 | 25 | 26 | 14 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 131 |
| Juvenile Audio Books | 21 | 7 | 20 | 30 | 7 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 95 |
| Juvenile Book + CD | 45 | 40 | 45 | 67 | 33 | 22 | 0 | 0 | 0 | 0 | 0 | 0 | 252 |
| Juvenile DVDs | 459 | 408 | 451 | 462 | 304 | 347 | 0 | 0 | 0 | 0 | 0 | 0 | 2,431 |
| Juvenile Music CDs | 40 | 48 | 53 | 24 | 11 | 22 | 0 | 0 | 0 | 0 | 0 | 0 | 198 |
| Subtotal Childrens (Media) | 598 | 528 | 594 | 609 | 369 | 409 | 0 | 0 | 0 | 0 | 0 | 0 | 3,107 |
| Young Adult Audio Books | 2 | 7 | 6 | 3 | 6 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 25 |
| Subtotal YA (Media) | 2 | 7 | 6 | 3 | 6 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 25 |
| TOTAL (YOUTH) | 3,628 | 3,294 | 3,706 | 3,927 | 2,337 | 2,228 | 0 | 0 | 0 | 0 | 0 | 0 | 19,120 |
| Hotspots | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Launchpads | 0 | 2 | 0 | 2 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| Video Games | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Juvenile Educational Games | 1 | 2 | 0 | 4 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 13 |
| Youth Special Collections | 86 | 85 | 92 | 81 | 49 | 98 | 0 | 0 | 0 | 0 | 0 | 0 | 491 |
| TOTAL OTHER | 89 | 89 | 92 | 87 | 56 | 101 | 0 | 0 | 0 | 0 | 0 | 0 | 514 |
| GRAND TOTAL MATERIAL | 4,273 | 3,964 | 4,436 | 4,766 | 2,940 | 2,878 | 0 | 0 | 0 | 0 | 0 | 0 | 23,257 |

## Taken from Data in FY2019 Reports to State Library

December 9, 2019

|  | AMES RANKING | AMES | CEDAR <br> RAPIDS | COUNCIL BLUFFS | DAVENPORT | DES <br> MOINES | DUBUQUE | IOWA CITY | SIOUX CITY | WATERLOO | WEST DES MOINES |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Population - Year 2000 or Most Current | $9 / 10$ | 58,965 | 126,326 | 62,230 | 99,687 | 204,220 | 57,367 | 67,862 | 82,684 | 68,406 | 63,541 |
| Employees |  |  |  |  |  |  |  |  |  |  |  |
| in FTE | $5 / 10$ | 52.75 | 63.50 | 27.50 | 60.38 | 91.50 | 34.15 | 80.45 | 32.99 | 30.26 | 26.50 |
| MLS in FTE | $5 / 10$ | 12.00 | 15.00 | 7.50 | 18.60 | 32.50 | 9.00 | 15.00 | 5.50 | 7.03 | 7.00 |
| FTE per capita (per 1,000) | $2 / 10$ | 0.89 | 0.50 | 0.44 | 0.61 | 0.45 | 0.60 | 1.19 | 0.40 | 0.44 | 0.42 |
| Main Library: Total Hours Open Annually |  |  |  |  |  |  |  |  |  |  |  |
| End of FY | $1 / 10$ | 3,551 | 3,328 | 3,432 | 3,018 | 2,661 | 3,172 | 3,409 | 3,016 | 3,176 | 3,400 |
| Per FTE | $6 / 10$ | 67.32 | 52.41 | 124.80 | 49.98 | 29.08 | 92.88 | 42.37 | 91.42 | 104.96 | 128.30 |
| Borrowers |  |  |  |  |  |  |  |  |  |  |  |
| Total Registered | $8 / 10$ | 44,194 | 70,358 | 18,942 | 55,949 | 98,722 | 44,205 | 52,872 | 55,770 | 42,526 | 47,020 |
| Net Added Last FY | $8 / 10$ | -2,674 | -594 | -27,066 | 4,348 | 3,169 | 3,137 | -4,189 | -1,653 | 3,203 | 6,504 |
| As a Percent of Population | $3 / 10$ | 75\% | 56\% | 30\% | 56\% | 48\% | 77\% | 78\% | 67\% | 62\% | 74\% |
| Annual Building Traffic | $4 / 10$ | 485,929 | 623,901 | 134,043 | 367,486 | 803,121 | 267,945 | 692,561 | 271,176 | 181,867 | 300,114 |
| Building Traffic per Capita | $2 / 10$ | 8.24 | 4.94 | 2.15 | 3.69 | 3.93 | 4.67 | 10.21 | 3.28 | 2.66 | 4.72 |
| Materials |  |  |  |  |  |  |  |  |  |  |  |
| Print Added | $3 / 10$ | 19,403 | 14,647 | 7,672 | 18,130 | 51,866 | 16,874 | 23,264 | 9,464 | 6,397 | 12,867 |
| Print Withdrawn | $5 / 10$ | 19,363 | 16,934 | 10,970 | 31,977 | 50,637 | 8,142 | 28,578 | 33,478 | 5,287 | 3,576 |
| Other Items Added | $2 / 10$ | 8,433 | 2,598 | 4,024 | 6,554 | 8,439 | 4,826 | 6,052 | 2,603 | 2,727 | 2,440 |
| Total Items Added per FTE | $4 / 10$ | 528 | 272 | 425 | 409 | 659 | 635 | 364 | 366 | 302 | 578 |
| Total Items Added per Capita | $1 / 10$ | 0.47 | 0.14 | 0.19 | 0.25 | 0.30 | 0.38 | 0.43 | 0.15 | 0.13 | 0.24 |
| Total Physical Items Owned | $3 / 10$ | 258,604 | 299,490 | 136,685 | 198,939 | 443,097 | 239,592 | 224,692 | 183,841 | 103,454 | 164,480 |
| Total Downloadable Volumes | $2 / 10$ | 102,030 | 17,200 | 89,453 | 4,045 | 37,989 | 14,465 | 33,121 | 75,161 | 692,252 | 86,239 |
| Total Items Owned per Capita | $1 / 10$ | 4.4 | 2.4 | 2.2 | 2.0 | 2.2 | 4.2 | 3.3 | 2.2 | 1.5 | 2.6 |
| Total Periodical Subscriptions | $2 / 10$ | 526 | 266 | 429 | 518 | 739 | 380 | 349 | 314 | 154 | 299 |
| Technology |  |  |  |  |  |  |  |  |  |  |  |
| Licensed Databases |  |  |  |  |  |  |  |  |  |  |  |
| Funded Locally or by Other Cooperative Agreements | $8 / 10$ | 16 | 24 | 16 | 21 | 28 | 37 | 42 | 32 | 9 | 51 |
| State Funded | $1 / 10$ | 45 | 1 | 45 | 45 | 1 | 45 | 45 | 1 | 45 | 45 |
| Total Licensed Databases | $5 / 10$ | 61 | 25 | 61 | 66 | 29 | 82 | 87 | 33 | 54 | 96 |
| Number of Internet Computers for Public Use | $7 / 10$ | 63 | 128 | 86 | 130 | 151 | 90 | 54 | 40 | 99 | 36 |
| Population Divided by \# Computers | $6 / 10$ | 936 | 987 | 724 | 767 | 1,352 | 637 | 1,257 | 2,067 | 691 | 1,765 |
| Number of Uses of Public Internet in One Year | $5 / 10$ | 45,185 | 119,884 | 39,822 | 68,066 | 139,913 | 23,959 | 68,613 | 39,592 | 42,637 | 39,727 |

## Taken from Data in FY2019 Reports to State Library

December 9, 2019

|  | AMES RANKING | AMES | CEDAR <br> RAPIDS | COUNCIL BLUFFS | DAVENPORT | DES MOINES | DUBUQUE | IOWA CITY | SIOUX CITY | WATERLOO | WEST DES MOINES |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Receipts |  |  |  |  |  |  |  |  |  |  |  |
| City Appropriation | $5 / 10$ | \$4,002,450 | \$5,418,113 | \$2,761,717 | \$4,493,111 | \$7,878,687 | \$3,586,935 | \$4,336,117 | \$3,295,312 | \$1,732,081 | \$3,118,930 |
| City Income Received from Special Levies | $4 / 10$ | \$0 | \$0 | \$0 | \$1,207,199 | \$0 | \$0 | \$976,555 | \$0 | \$639,464 | \$0 |
| County | $3 / 10$ | \$154,241 | \$74,447 | \$241,122 | \$0 | \$60,684 | \$0 | \$469,430 | \$0 | \$61,742 | \$0 |
| Federal Assistance | $1 / 10$ | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| State Revenues | $4 / 10$ | \$70,697 | \$98,708 | \$25,810 | \$77,792 | \$102,566 | \$34,407 | \$69,584 | \$36,269 | \$40,599 | \$65,826 |
| Fines/Fees | $3 / 10$ | \$107,207 | \$84,656 | \$28,721 | \$29,664 | \$364,290 | \$57,463 | \$150,199 | \$57,691 | \$26,532 | \$59,219 |
| Endowments/Gifts | $3 / 10$ | \$202,810 | \$33,952 | \$135,683 | \$88,668 | \$324,096 | \$0 | \$279,275 | \$149,008 | \$8,714 | \$12,000 |
| Other | $5 / 10$ | \$35,596 | \$999,620 | \$11,088 | \$650 | \$79,505 | \$55,324 | \$121,062 | \$755 | \$129 | \$0 |
| Total Receipts | $5 / 10$ | \$4,573,001 | \$6,709,496 | \$3,204,141 | \$5,897,084 | \$8,809,828 | \$3,734,129 | \$6,402,222 | \$3,539,035 | \$2,509,261 | \$3,255,975 |
| Per Capita - All Income | $2 / 10$ | \$77.55 | \$53.11 | \$51.49 | \$59.16 | \$43.14 | \$65.09 | \$94.34 | \$42.80 | \$36.68 | \$51.24 |
| Per Capita - City App. Only | $1 / 10$ | \$67.88 | \$42.89 | \$44.38 | \$45.07 | \$38.58 | \$62.53 | \$63.90 | \$39.85 | \$25.32 | \$49.09 |
| Expenditures |  |  |  |  |  |  |  |  |  |  |  |
| Total Expenditures | $5 / 10$ | \$4,612,609 | \$6,706,194 | \$2,428,390 | \$5,463,112 | \$8,809,828 | \$3,487,822 | \$6,356,322 | \$3,278,129 | \$2,430,677 | \$3,511,603 |
| Salaries | $5 / 10$ | \$2,450,200 | \$3,110,757 | \$1,408,669 | \$2,972,525 | \$4,604,720 | \$1,839,212 | \$3,702,505 | \$1,548,541 | \$1,480,988 | \$1,669,230 |
| Benefits | $5 / 10$ | \$772,432 | \$1,222,735 | \$427,749 | \$1,277,943 | \$1,550,879 | \$584,466 | \$1,133,955 | \$740,438 | \$521,986 | \$545,200 |
| Personnel Costs per FTE | $9 / 10$ | \$61,093 | \$68,244 | \$66,779 | \$70,395 | \$67,274 | \$70,972 | \$60,118 | \$69,384 | \$66,192 | \$83,563 |
| Benefits as \% of Personnel Costs | $8 / 10$ | 24.0\% | 28.2\% | 23.3\% | 30.1\% | 25.2\% | 24.1\% | 23.4\% | 32.3\% | 26.1\% | 24.6\% |
| Personnel Costs as \% Total Expend | $6 / 10$ | 69.9\% | 64.6\% | 75.6\% | 77.8\% | 69.9\% | 69.5\% | 76.1\% | 69.8\% | 82.4\% | 63.1\% |
| Total Expenses Per Capita | $2 / 10$ | \$ 78.23 | \$ 53.09 | \$ 39.02 | \$ 54.80 | \$ 43.14 | \$ 60.80 | \$ 93.67 | \$ 39.65 | \$ 35.53 | \$ 55.27 |
| Hourly Salary of Director | $5 / 10$ | \$59.13 | \$60.09 | \$62.53 | \$57.52 | \$64.90 | \$54.51 | \$56.25 | \$46.94 | \$53.48 | \$60.77 |
| Expenditures - Materials |  |  |  |  |  |  |  |  |  |  |  |
| Print | $3 / 10$ | \$264,064 | \$213,580 | \$119,448 | \$229,500 | \$525,732 | \$242,232 | \$336,692 | \$156,463 | \$109,432 | \$244,894 |
| Video (All Formats) | $3 / 10$ | \$84,631 | \$122,477 | \$45,379 | \$81,000 | \$90,757 | \$64,247 | \$81,372 | \$13,222 | \$42,572 | \$36,606 |
| Audio (All Formats) | $3 / 10$ | \$81,342 | \$69,228 | \$39,461 | \$56,192 | \$198,547 | \$58,974 | \$100,709 | \$44,867 | \$20,684 | \$38,371 |
| E-Books | $5 / 10$ | \$53,030 | \$60,537 | \$25,060 | \$30,013 | \$156,221 | \$54,942 | \$170,423 | \$19,988 | \$25,612 | \$18,067 |
| Databases/Electronic Information | $2 / 10$ | \$87,743 | \$90,051 | \$27,607 | \$78,481 | \$76,146 | \$76,954 | \$78,951 | \$38,855 | \$18,084 | \$53,974 |
| Other (Physical) | $6 / 10$ | \$2,458 | \$27,286 | \$0 | \$10,500 | \$0 | \$2,700 | \$22,813 | \$0 | \$2,900 | \$761 |
| Total for Materials | $4 / 10$ | \$573,268 | \$583,159 | \$256,955 | \$485,686 | \$1,047,403 | \$500,049 | \$790,960 | \$273,395 | \$219,284 | \$392,673 |
| Per Capita | $2 / 10$ | \$9.72 | \$4.62 | \$4.13 | \$4.87 | \$5.13 | \$8.72 | \$11.66 | \$3.31 | \$3.21 | \$6.18 |
| Print \$ as \% of all Materials | $8 / 10$ | 46\% | 37\% | 46\% | 47\% | 50\% | 48\% | 43\% | 57\% | 50\% | 62\% |
| Materials as \% of Expenditures | $3 / 10$ | 12.43\% | 8.70\% | 10.58\% | 8.89\% | 11.89\% | 14.34\% | 12.44\% | 8.34\% | 9.02\% | 11.18\% |

## COMPARISON OF IOWA URBAN PUBLIC LIBRARIES (IUPLA)

Taken from Data in FY2019 Reports to State Library
December 9, 2019

|  | AMES RANKING | AMES | CEDAR RAPIDS | COUNCIL <br> BLUFFS | DAVENPORT | DES MOINES | DUBUQUE | IOWA CITY | SIOUX CITY | WATERLOO | WEST DES MOINES |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Services |  |  |  |  |  |  |  |  |  |  |  |
| Circulation | $4 / 10$ | 1,341,610 | 1,152,788 | 814,321 | 772,042 | 1,343,320 | 637,774 | 1,629,330 | 3,920,127 | 295,877 | 874,656 |
| Circ per Capita | $3 / 10$ | 22.75 | 9.13 | 13.09 | 7.74 | 6.58 | 11.12 | 24.01 | 47.41 | 4.33 | 13.77 |
| Circ per Item (Turnover) | $5 / 10$ | 5.2 | 3.8 | 6.0 | 3.9 | 3.0 | 2.7 | 7.3 | 21.3 | 2.9 | 5.3 |
| Circ per FTE | $4 / 10$ | 25,433 | 18,154 | 29,612 | 12,786 | 14,681 | 18,676 | 20,253 | 118,828 | 9,778 | 33,006 |
| Circ of Children's Mats | $1 / 10$ | 539,009 | 216,178 | 82,934 | 177,572 | 407,493 | 178,432 | 394,737 | 96,946 | 77,207 | 345,078 |
| j Mats as \% of All Circ | $1 / 10$ | 40\% | 19\% | 10\% | 23\% | 30\% | 28\% | 24\% | 2\% | 26\% | 39\% |
| Circ of Non-Print | $2 / 10$ | 365,711 | 259,502 | 132,407 | 245,287 | 215,395 | 208,108 | 383,248 | 67,082 | 96,586 | 135,926 |
| Non-Print as \% of All Circ | $4 / 10$ | 27.3\% | 22.5\% | 16.3\% | 31.8\% | 16.0\% | 32.6\% | 23.5\% | 1.7\% | 32.6\% | 15.5\% |
| Circ of Downloadable | $5 / 10$ | 83,395 | 163,593 | 58,356 | 48,806 | 186,714 | 85,398 | 245,002 | 45,360 | 38,418 | 81,303 |
| Downloadable as \% of All Circ | $9 / 10$ | 6.2\% | 14.2\% | 7.2\% | 6.3\% | 13.9\% | 13.4\% | 15.0\% | 1.2\% | 13.0\% | 9.3\% |
| Loans to Rural in Home County | $2 / 10$ | 49,791 | 20,640 | 48,321 | 839 | 12,453 | 0 | 83,165 | 0 | 12,350 | 53 |
| Retrieval of Electronic Information | $7 / 10$ | 121,430 | 221,422 | 379,433 | 144,077 | 105,604 | 46,848 | 294,464 | 3,582,172 | 2,793 | 159,088 |
| Interlibrary Loans (ILL) |  |  |  |  |  |  |  |  |  |  |  |
| Received | $6 / 10$ | 2,116 | 34,466 | 1,681 | 49,580 | 261 | 438 | 3,660 | 805 | 7,027 | 6,502 |
| \# ILLs per 1000 Circs | $7 / 10$ | 1.58 | 29.90 | 2.06 | 64.22 | 0.19 | 0.69 | 2.25 | 0.21 | 23.75 | 7.43 |
| Provided | $5 / 10$ | 5,267 | 31,786 | 3,593 | 49,175 | 842 | 1,599 | 1,287 | 891 | 8,281 | 7,005 |
| Reference Transactions | $10 / 10$ | 0 | 40,628 | 44,721 | 100,841 | 157,583 | 22,900 | 43,735 | 43,394 | 42,612 | 33,756 |
| Reference per Capita | $10 / 10$ | 0.00 | 0.32 | 0.72 | 1.01 | 0.77 | 0.40 | 0.64 | 0.52 | 0.62 | 0.53 |
| Programs |  |  |  |  |  |  |  |  |  |  |  |
| Children's Programs | $2 / 10$ | 1,984 | 464 | 782 | 804 | 2,272 | 614 | 1,055 | 482 | 613 | 609 |
| Attendance at Children's Programs | $1 / 10$ | 51,234 | 27,759 | 30,534 | 20,670 | 37,247 | 19,596 | 45,503 | 14,306 | 28,801 | 33,626 |
| Young Adult Programs | $5 / 10$ | 177 | 172 | 328 | 321 | 209 | 109 | 372 | 29 | 55 | 63 |
| Attendance at Young Adult Programs | $4 / 10$ | 3,102 | 2,682 | 14,827 | 5,469 | 1,983 | 819 | 5,671 | 578 | 619 | 1,473 |
| Adult Programs | $1 / 10$ | 640 | 437 | 434 | 496 | 424 | 15 | 324 | 83 | 212 | 142 |
| Attendance at Adult Programs | $3 / 10$ | 8,357 | 27,242 | 7,881 | 6,485 | 8,219 | 1,718 | 10,110 | 2,320 | 3,692 | 6,745 |
| Total Number of Library Programs | $2 / 10$ | 2,801 | 1,073 | 1,544 | 1,621 | 2,905 | 738 | 1,751 | 594 | 880 | 814 |
| Total Attendance at Library Programs | $1 / 10$ | 62,693 | 57,683 | 53,242 | 32,624 | 47,449 | 22,133 | 61,284 | 17,204 | 33,112 | 41,844 |

# Programs Policy 

Section: Library Resources

Ames Public Library offers programs to further its mission, "Ames Public Library - We connect you to the world of ideas."

Library programs are planned public activities that are initiated or presented in partnership by the Library and take place at the Library, at the Bookmobile, at locations in the community, or online. Library programs include, but are not limited to: book talks, demonstrations, discussion groups, film showings, interactive presentations, lectures, panel discussions, performances, puppet shows, readings, storytimes, tours, training sessions, tutorials, and workshops.

The purpose of Library programming is to:

- Encourage the use of the Library and its resources
- Promote early literacy, acquisition of skills, and a life-long love of reading and learning
- Present information on issues of current interest
- Foster cultural awareness and civic engagement and discourse
- Facilitate the sharing of local talent, knowledge, and expertise


## Programming Partnership

The Library encourages and welcomes program proposals from individuals and community groups. When a community group, agency, or individual approaches the Library with a programming request, the Library will consider partnership based on the following criteria:

- The program fulfills the purpose of a Library program, as defined above
- The program supports the Library's mission and strategic priorities
- The resources needed to accomplish the program are available and appropriate

Programming partners are expected to actively participate in the development, promotion, presentation, and evaluation of programs. The Library's role includes, but is not limited to: facilitating and approving program design; furnishing appropriate space and equipment; coordinating promotion, and offering supplementary Library resources.

## Content

The Library's goal in programming is to connect members of our community with a wide variety of ideas and perspectives. Program content is determined by the presenters.

The Library is not obligated to represent multiple and/or opposing viewpoints within any one program or series. The Library welcomes the opportunity for other viewpoints to be represented in a separate program or series.

Presentation of a program does not constitute the Library's endorsement of the content or views expressed by participants.

## Charges, Sales, and Fundraising

All Library programs will be offered free of charge. Library programs must be non-commercial in nature. Although a businessperson or other professional expert may present a program, the information may not promote his or her specific business interest. No solicitation of future business, including but not limited to the development of prospect and mailing lists, is permitted.

Fundraising and sales are permitted with prior approval in the following circumstances:

- For fundraising to benefit the Library by the Ames Public Library Friends Foundation or the Library itself, and
- For sale of items created by authors and artists responsible for the content of a Library program.

Exceptions to the above may be made at the discretion of the Library Director.

## Attendance

All programs must be open to the public. Every attempt will be made to accommodate all who wish to attend a program. Programs designed for a general audience have no age restrictions.

- Attendance may be limited if the number of participants reaches the room capacity established by the Ames Fire Department.
- When safety or the nature of a program requires it, attendance will be determined on a first-come, first-served basis or by pre-registration.
- Programs designed for specific audiences may have attendance restrictions or requirements based on age.

Note: In the case of film programs, the Motion Picture Association of America ratings may be provided for information only. It is the responsibility of parents or legal guardians, not Ames Public Library staff, to guide their own children's use of the library and its resources and services.

## Evaluation

Programs will be evaluated based on data collected from the audience, program partner(s), and staff.

## Expressions of Concern

The Ames Public Library Director and the Board of Trustees welcome feedback from customers. Any customer concerns will be handled promptly and courteously, as detailed in the Expressions of Concern Policy.

## References

This policy has been developed in concert with the following American Library Association Guidance Documents:

Libraries: An American Value
Library Bill of Rights
Interpretations of the Library Bill of Rights: "Library-initiated Programs as a Resource,"" "Access to Library Resources and Services for Minors" and "Freedom to View Statement."


[^0]:    Melissa Johannes, Library Secretary

