

# WELCOME TO



**Ames**<sup>™</sup>  
PUBLIC LIBRARY

We can assist you in over 150 languages by using a translation device. Look for this symbol:



## CHECK OUT BOOKS AND MORE

Search the Library's catalog for books, audiobooks, movies, and music CDs for all ages at [catalog.amespl.org](http://catalog.amespl.org).

Most items can be checked out for 3 weeks, and they can be renewed 2 times if no one else has requested them.

Also available for checkout (1 per account):

WiFi Hotspots: Access internet from anywhere

Launchpads: Tablets with learning games for kids

Park Packs: Backpacks with tools to explore outdoors

And more! Check out the Special Collections webpage.

## NO LATE FEES

The Library does not charge overdue fines for items that are returned late. There may be charges for lost or damaged items. Learn more on our Fine Free webpage.

## REQUEST ITEMS

You may request items to be held for you using our online catalog or by calling (515) 239-5646. If you want an item we do not have, we can try to borrow it from another library through our Interlibrary Loan program.

We call items that are ready for you "holds." When your holds are ready to be picked up, you will be notified by phone, email, and/or text message. You have 7 days to pick up your hold(s).

You can find your holds on shelves in the lobby by looking for the first 3 letters of your last name followed by your first initial(s). Check out your holds at a self-service station or the Welcome Desk.

## RETURN ITEMS

Please return Library items at the following locations:

Most regular items: drive-up drop box in the alley

behind the Library OR walk-up drop box near the Library entrance

Heavy, bagged, or oversized items and puppets: "Returns" bin at the Welcome Desk

Special items like Wifi Hotspots, Launchpads, Park Packs and STEM Kits: Welcome Desk staff

## STREAM AND DOWNLOAD

The Library offers electronic books, audiobooks, music, movies, TV series, magazines, and more. Some items are available in multiple languages. Visit the Library's Stream and Download webpage to get started.

## MULTILINGUAL COLLECTIONS

Explore the Library's growing World Language Collections, including adult and youth books, movies, and music in multiple languages.

## RESEARCH AND LEARN ONLINE

Use premium online resources for free with your Library card by visiting the Library's Online Learning webpage. Resources include legal forms, language learning tools, resume writing resources, homework help, computer tutorials, and more.

## PRINT, SCAN, COPY, & FAX

You can send documents to our printer from a mobile device or personal computer. Then, you can come to the Library and print them within 2 days. Visit the Library's Computers and Printing webpage to get started.

## LIBRARY EVENTS & CLASSES

Check the Library's Online Calendar for a variety of events. Sign up for the Page One e-mail newsletter on the Library's Events and News webpage.

## BOOKMOBILE

The Bookmobile is your neighborhood branch of the Library. You can check out, return any items, request items, and pick up your holds from a Bookmobile stop near you! Visit the Bookmobile webpage for the schedule and map.

## CONTACT US

Please call us at (515) 239-5646 ext. 2 or email [circ@amespubliclibrary.org](mailto:circ@amespubliclibrary.org) if:

Your Library card is lost or stolen

An item on your account is damaged or lost

You have any questions about your account